

EXAMPLE INQUIRY

KNOWLEDGE MANAGEMENT

This is an example inquiry used for knowledge management. The Sprockler user wants collect valuable information and knowledge in one place.

STORY QUESTION

1. What is one piece of advice or information you consider valuable noting down for others? *(open question)*

...

INTERPRETATION QUESTIONS

The following questions are about the piece of advice or information you just shared.

2. What is this advice particularly about? *(single choice question)*
 - Collaboration
 - Management
 - Surveillance
 - Policy
 - Research
 - Monitoring and evaluation
3. Where does this advice particularly apply? Please indicate on the picture. *(picture pointer question)*



4. When is this advice particularly helpful? Place a dot on a line that best corresponds with your answer. (*bipole question*)



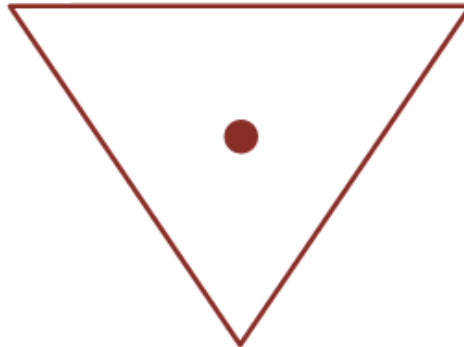
In everyday functioning of the company

In case of malfunctions or disasters

5. This advice is particularly relevant for ... Place a dot inside the triangle at the point that best corresponds with your answer. (*tripole question*)

Top management

Middle management



Shop floor

6. Have you ever shared this advice before? (*single choice question*)
- Yes
 - No
7. If this advice were published in the company newsletter, what would be the title? (*open question*)

...

CONTEXT QUESTIONS

8. Is there anything else you wish to share? This is the last open question of the inquiry. (*open question*)

...

CLASSIFYING QUESTIONS

Almost done! The last questions are about you.

9. My age is ... (*single choice question*)
- 20 years old or younger
 - 21 - 30 years old

- 31 - 40 years old
- 41 - 50 years old
- 51 - 60 years old
- 61 - 70 years old
- 71 - 80 years old
- 81 - 90 years old
- 91 years old or older

10. How long have you worked for the company?

- Less than 1 year
- Between 1 and 2 years
- Between 2 and 5 years
- Between 5 and 10 years
- Between 10 and 20 years
- More than 20 years